



East Africa Regional Conference

Accelerating Water Supply and Sanitation for the Urban Poor

29th–30th May 2006

Nairobi, Kenya

Conference Report

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Several photos on pages 0/2/3/7/10/11 and 28 by Han Seur.

INTRODUCTION

More than 160 water and sanitation specialists from 16 African countries participated in the East African Regional Conference on 'Accelerating Water Supply and Sanitation for the Urban Poor,' hosted in Nairobi, Kenya, from 29–30 May, 2006. The conference was convened by the Ministry of Water and Irrigation¹, with joint support from the German Agency for Technical Co-operation, Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ), and the Water and Sanitation Program–Africa (WSP-AF).

The regional dialogue brought together senior managers of the water sector from national and local governments, regulatory agencies, utilities and private domestic water service providers, as well as civil society, think tanks and the local media. Also present were multilateral and bilateral donor agencies² and international development organizations.³

The conference was called to focus attention and stimulate action on how to resolve critical water supply, water safety and sanitation access issues for the majority of urban poor in Africa. With less than ten years left to attain the Millennium Development Goals on water supply and sanitation – to halve the proportion of people without access to basic water and sanitation services by 2015 – Sub-Saharan Africa is still the region most off-track with respect to achieving these global targets. The most vulnerable are poor communities, especially women and children living in Africa's fast growing suburbia of low-income settlements. The dialogue therefore focused on searching for solutions to step up and sustain the pace at which the urban poor can gain access to improved water and sanitation services.



¹ The Conference was opened by Hon. Mutua Katuku, Kenyan Minister for Water and Irrigation.

² They include the World Bank, WSP–Africa, GTZ, UNDP, African Development Bank, SIDA, UN-Habitat, French Embassy, Danida, European Investment Bank, WaterAid, Care International, among development agencies involved in water and sanitation.

³ The UN Secretary General's Advisory Board on Water and Sanitation (UNSGAB) was represented by its vice-chair, Dr Uschi Eid.



Discussions focused on practical solutions to improve delivery of water supply and sanitation services to the poor. These include pro-poor reform of sector policies; harnessing the potential of local private sector partnerships; data availability and sector information management; and listening to the voices of the urban poor.

The managers of key WSS institutions across east, central and southern Africa called for political commitment from governments, and urged good corporate governance and institutional leadership to accelerate access to services for the urban poor. They also identified the need to strengthen the capacities of regulators to implement pro-poor regulation measures, and the challenge of enabling local small-scale water and sanitation service providers to operate in low-income settlements.

Key recommendations included stronger pro-poor sector reform processes, pro-poor regulation for WSS service provision, improved information and monitoring systems to cover particularly the settlements of the urban poor, public-private partnerships (with active participation of downstream/small-scale providers); improved accountability of the domestic private sector/small-scale providers to consumers; and strengthened consumer voice and engagement. External support agencies were called upon to support these actions through knowledge and financial support.

Conference Themes

The conference was designed to engage discussion around speaker and video presentations, thematic panel sessions and group debates on the following themes:

- pro-poor sector reforms;
- local private sector / small-scale providers;
- data and information systems on service and performance bench-marks;
- the role of consumer voice;
- pro-poor regulatory mechanisms;
- innovative financing and investment mechanisms; and
- special issues pertaining to sanitation.

KEY RECOMMENDATIONS

The conference acknowledged that in order to address the key challenges facing the water and sanitation sector in Africa, the focus should be on sector reforms. So far the existing water regimes have not led to sustainable service provision for the majority of the peri-urban and low-income urban areas in most of the African cities, because reforms were not sufficiently pro-poor or because the restructuring of utilities was not embedded in comprehensive sector reforms. There is need to share best practices and consider alternative WSS models for effective service delivery, including adopting innovative financing and investment mechanisms to accelerate water supply and sanitation for the urban poor.

A. Pro-Poor Sector Reform

Implementation of pro-poor sector reforms is being hampered by, among other factors, the lack of strong regulatory frameworks. If these reforms are to be sustainable, proper strategies and implementation structures (including financing mechanisms) need to be developed including:

- value added taxes/fees;
- levies for sanitation;
- efficiency or HIPC gains; and
- lifeline tariffs/cross subsidization.

Active engagement of the poor, through effective consultations, can develop trust and enhance the willingness to pay, while at the same time establishing effective means of allocating funding not only for capital development and capacity-building, but also for operation and maintenance thereafter.

Considering that pro-poor WSS issues are inherently cross-cutting in nature, support from other sectors is required if they are to achieve successful outcomes. Marketing strategies to support the reform process should therefore be holistic in approach. They should set standards, which give due consideration to other related issues, such as conservation, storage, and human resource development. Furthermore, they should be linked to national government development strategies and the MDGs/PRSPs.

At the level of low-income urban settlements, interventions for water and sanitation (and indeed related aspects such as solid waste management and drainage) are inextricably linked, yet sanitation investments nearly always lag behind water supply; there is an urgent need to give equal prominence to sanitation. This requires new approaches and the consideration of other options besides subsidies, and could include provision for emergency programs.

Current information on the state of service coverage for the urban poor is extremely limited and hence there is a critical need for more accurate information to articulate their needs both for planning and budgeting purposes. Participants noted the role for this information for advocacy, for example to the UN Water Board, or when dealing with development partners.

Overall, governments and decision-makers need to listen to water service providers and set clear targets to ensure good service levels are maintained.



B. Development of the local private sector/small-scale providers

Regulatory frameworks for local private sector/small-scale providers need to be developed, as these frameworks provide practical operational mechanisms and clarify roles and responsibilities for all stakeholders.

It was recommended that, as a priority, preparation of model agreements/contracts would be a good starting point. The timeframe for such contracts and 'concessions' should be sufficient to allow for investments in infrastructure and ensure realistic opportunities for return on investments. In addition, incentives for involving private providers in sanitation should be promoted through the development of a fund supporting their businesses.

Where utilities have a 'monopoly', contractual arrangements should be designed to allow third-party involvement in service provision through partnerships or other arrangements involving the local private sector and small-scale providers. Such arrangements, which should include guidance on how to avoid monopolies and cartels of small-scale third parties to the disadvantage of consumers, would promote good governance. Additionally, accountability of small-scale providers and larger utilities should be enforced by regulatory bodies through guidelines for pricing, water quality and quantity standards, for consumers.

C. Data and information systems

There is need to establish baseline data and information systems for accessing coverage and service delivery to the urban poor. Monitoring protocols need to be decentralized and rationalized, but with adherence to international guidelines. The general design of basic monitoring parameters needs to be harmonized, standardized and customized to promote integration at the regional level. Management information systems should be designed to enable effective reporting to decision makers and the public on the annual progress with regard to WSS and tracking progress towards achieving the MDGs. This can be achieved if data and information systems contain:

- clearly defined indicators;
- utility/SSPs performance management by bench-marking; and
- monitoring and cross-checks by the water sector regulatory institutions to ensure data reliability.

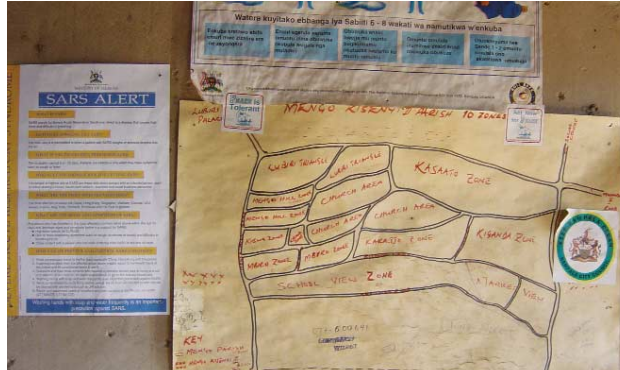
Improved collaborative arrangements for data collection are needed between different sectoral ministries (for example, between the Ministries of Water, Health, Housing, Environment, Local Government, etc.). A good example would be the role of the Devolution Trust Fund (in Zambia), the Regulator and their systems for sharing such information.

Consideration should be given to the development of specific indicators for unplanned settlements and conflict/emergency areas, to mitigate against the consequences of the expansion of such settlements, and contribute to improved planning for basic infrastructure.

D. Consumer voice

The voice of consumers can contribute effectively at different levels: national policy-making, regulatory, utility and community level. This will require capacity building of communities, service providers and regulators to promote and strengthen consumer voice mechanisms/processes, and tools. To achieve this, service providers could use consumer voice tools (such as Consumer Report Cards and Water Watch Groups)⁴ to hear what communities – served and unserved – are saying about the services that are being provided. The feedback should be made public, and acted on, addressing consumer concerns.

Consumer voices should be institutionalized into regulatory frameworks and made part of performance audits. It will be crucial for service providers to proactively disclose their standards of service and consumer entitlements.



E. Pro-poor regulation

Regulation can play a decisive role in making WSS services more transparent, more accessible to the poor and in providing all operators with the right incentives to serve them. Thereby, the regulatory regime must specifically cover urban poor areas and have targets to tackle their needs while keeping a sensible balance between social and economic objectives. For this to be effective, key constraints to service provision, such as investment costs for public outlets and connections for the poor should be subsidized.

However, operation and maintenance costs should be covered by the consumers. Information on coverage and service levels is key to effective pro-poor regulation. In this respect, the information and monitoring system of the regulator and the consumer voice are useful tools to provide feedback about developments and issues on the ground.

Pro-poor regulation must fall within the existing institutional frameworks, and services to the poor must be part of regular sector reviews.

Incentives need to be provided to the regulator to facilitate effective participation of the urban poor, as part of building their capacities.

⁴Consumer Report Cards are currently being piloted in three Kenyan cities (Nairobi, Mombasa and Kisumu). In Zambia, a successful approach piloted by GTZ to involve the consumers has already been implemented, which allows Water Watch Groups, assisting consumers in disputes with providers, to work with the national water regulator.



F. Financing

Policies need to promote an environment conducive for WSS investments, including adequate tariffs, access to local and international financing, and risk management. Innovative financing sources (e.g. co-financing, bonds, partial risk instruments, insurance funds, etc.) need to be promoted. Service providers should aim to be self-financing through efficiency gains. Management practices, such as improvements in billing and revenue collection, are useful approaches in this respect.

Tariffs must be set at the right level by looking into cost recovery, access and affordability and by going beyond life-line tariffs and using targeted connection subsidies, not just consumption subsidies. Tariff setting should be as independent as possible from political pressure, and avoid those tariffs that promote political capital only.

Guidelines for standard transactions for service providers must be designed while at the same time, being adaptable to the needs of the local situation. Local private sector financing and management options (backed up by the right regulatory frameworks and practices) must be facilitated and promoted.

G. Special issues pertaining to sanitation

Financing and support for sanitation nearly always lags behind water supply and other basic services. Much of this problem stems from divided institutional responsibility for sanitation. Proposed actions for improving the sanitation situation include:

- countries and towns need to reach consensus on the institutional mandate and responsibilities for the promotion, implementation and regulation of sanitation service provision;
- at the local government level, accountability for sanitation needs could be enhanced through citywide strategic planning and marketing programs;
- the implementation of sustainable and innovative financing strategies to support this could be promoted through a sanitation levy, dedicated to onsite sanitation; and
- innovative technologies borrowed from the private sector could improve accessibility, affordability and quality, hence the need for establishing an effective knowledge-sharing network.



RECOMMENDATIONS FOR SPECIFIC STAKEHOLDER GROUPS

1. For National Governments

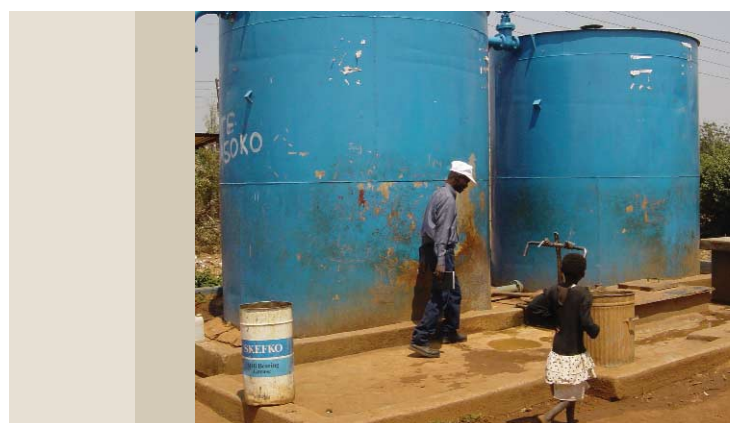
To mainstream pro-poor WSS strategies within the sector reforms and demonstrate political will through the following proposed activities:

- provide institutional leadership and promote pro-poor mainstreaming (service provision to the poor);
- clarify the institutional mandates for the sector institutions on the national and local level, such as policymaking, regulation and service provision, and including the development of citywide planning and marketing strategies;
- develop and implement innovative financing mechanisms for sanitation including cross-subsidies (e.g. tax levies on water bills; lifeline tariffs; efficiency gains) and emergency programmes. In addition it was suggested that national governments promote policies that create a conducive, low-risk environment for WSS investments, particularly in accessing both local and international financing;
- promote inter-sectoral collaboration and holistic planning approaches in order to harmonize sector development strategies in line with MDGs and PRSPs. Part of the strategy here is to develop information systems to report on progress on the realization of the WSS MDGs. For this to be possible, data, performance, management and monitoring needs to be defined by establishing a data and information system with clear indicators for emergency areas/unplanned settlements. Indicators should be harmonized, standardized and customized to promote integration; and
- establish prompt and accurate information sharing mechanisms, by establishing cooperation mechanisms in data collection and information distribution between the sectors and ministries; external support agencies; development partners etc, to enhance and improve advocacy and budget planning. The UN Water Board was suggested as an important forum through which this information can be disseminated, in addition to establishing a regional information-sharing network to promote sanitation, for example, to establish a centre for excellence – say, the AfricaSan Partnership – for research, training and consultancy services.

2. For Regulatory Bodies and Agencies supervising the delivery of WSS services

To ensure regulatory regimes cover poor areas, and work to improve access to the poor (pro-poor regulation) by:

- developing regulatory frameworks governing the activities of both the local private sector and the small-scale providers, e.g. through signed agreements and/or contracts, with specific rules on pricing, water quality standards within realistic timeframes for cost-benefit realization;
- making the sector transparent by establishing an information system concerning the performance of providers, which must include progress in service provision to the poor as one of the key sector benchmarks;
- designing pro-poor incentives and means of subsidizing WSS, through which the operations and maintenance costs can be covered by consumers;
- establishing and maintaining baseline information and a mechanism for sharing and dissemination, as part of sectoral reviews; and
- promoting actions to make use of the consumer voice (served and unserved) and ensure that the results are made public.





3. For Service Providers

To set up operational standards and mechanisms for achieving efficient delivery of WSS Services. Proposed activities include:

- developing an enabling environment for business partnerships between utilities, the local private sector and small-scale providers to discourage monopolies, formation of cartels to the disadvantage of the consumers, and achieve wider WSS coverage;
- establishing financing mechanisms that can support small-scale providers for improved sanitation service delivery, e.g. setting up a sanitation trust fund;
- improving billing and revenue collection mechanisms to enhance self-financing and improve efficiency gains;
- establishing a framework that promotes and facilitates local private sector financing practices and management options;
- proactively disclose standards of service and consumer entitlements; and
- play a role in basic sanitation as demonstrated by the provider representatives during the conference (e.g. ONEA, Burkina Faso).

4. For Civil Society and Consumers

To design and/or strengthen tools to capture the consensus of the WSS needs and enhance effective pro-poor service delivery through:

- analyzing current consumer voice mechanisms in service delivery and proactively disclose service delivery standards and the consumer entitlements both at national level and at the utility/regulatory levels;
- integrating consumer voice tools into the regulatory frameworks and make them part of the performance audits; and
- strengthening capacities of the communities and service providers through information sharing and awareness raising.



5. For Service Providers

To increase coordinated support to facilitate improved urban WSS coverage for MDG target groups. It was proposed that external support agencies should:

- increase support to the fast growing settlements of the urban poor where the high and increasing rate of economic poverty is accompanied by horrible living conditions and particular forms of non-economic poverty;
- support innovative financing mechanisms e.g., co-financing, bonds, partial risk instruments, insurance funds etc.;
- build the institutional capacities of water regulatory bodies and service providers – especially on aspects of institutional leadership and good governance – in order to sharpen focus on pro-poor sector reforms in low-income urban areas (including unplanned settlements);
- actively promote partnerships between the local private sector, small-scale and large-scale service providers;
- support documentation of good practices for regional dissemination; and
- undertake studies and publish series of field notes on issues pertaining to services for the urban poor.

6. For the Media

The media can play a vital role in implementing national and regional advocacy and awareness campaigns to influence formulation of pro-poor strategies and sectoral reform processes. Partnerships with media houses should focus on:

- developing communication strategies to advocate efficient delivery of WSS, for example through informative features for print and broadcast; and
- facilitating knowledge and information sharing.



ABOUT THE OPENING SPEAKERS

Hon. J. Mutua Katuku, Minister of Water and Irrigation, Kenya

Elected to Parliament in 1997 and 2002, Hon. J. M. Katuku was appointed as the Minister of Water and Irrigation in December 2005. Prior to this appointment, he served as the Assistant Minister for Finance for two years, beginning in January 2003. He holds a Masters degree from Kenyatta University and a BA from the University of Nairobi.

Dr Uschi Eid, Vice-Chair, UN Secretary General's Advisory Board on Water and Sanitation (UNSGAB)

A member of the German Parliament and of the Committee on Foreign Affairs of the German Bundestag, as well as its Sub-Committee "Foreign Cultural and Educational Policy", Dr Eid was also the development policy spokeswoman for the Alliance 90/The Greens from 1994 to 1998. From 1998 to 2005, she acted as the Parliamentary State Secretary to Germany's Federal Minister for Economic Cooperation and Development, and between 2001 and 2005 she was appointed to the G8 as the Personal Representative of the Federal Chancellor for Africa. At present, Dr Eid is the Vice-Chair of the UN Secretary General's Advisory Board on Water and Sanitation (UNSGAB).

Arno Tomowski, Director, Environment and Infrastructure, German Technical Cooperation (GTZ)

With professional ties to GTZ stemming back to 1985, Mr. Tomowski has extensive private and public sector experience that comprises the energy and process technology disciplines related to environment and infrastructure engineering. His business and development assistance experiences also span the globe, including several years in Eastern Europe, Vietnam and Indonesia prior to rejoining GTZ as the Director of Environment and Infrastructure in 2003.

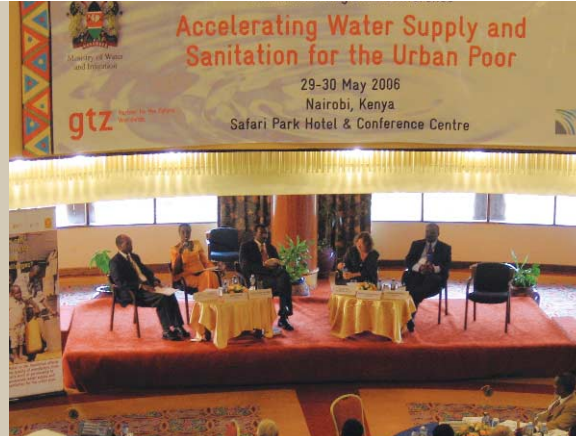
Dr Piers Cross, Principal Regional Team Leader, Water and Sanitation Program-Africa (WSP-AF)

With over 25 years of experience with many of the world's leading water agencies, Piers Cross has served in various capacities and locations of the Water and Sanitation Program, including at its Head Office in Washington and in its South Asia offices. He assumed his current position in Nairobi in 2001, in which he oversees the activities of the WSP in Africa. From a background in Social Anthropology, Piers has authored many publications on diverse aspects of water and sanitation service provision for the poor. He has served the water and sanitation sector in many capacities, including as founder Chief Executive of the South African NGO, the Mvula Trust, as policy advisor, consultant, academic and volunteer.

Left to right: Hon Katuku, Dr Eid, Mr Tomowski and Dr Cross



CONFERENCE PROGRAM



Sunday, 28 May 2006

16:00–20:00

Registration

19:30–21:00

Welcome Cocktail Reception

Monday, 29 May 2006

07:30–09:00

Registration

09:00–09:45

Opening Session

Welcome

- Mr. Arno Tomowski, Director, Environment and Infrastructure, German Technical Cooperation (GTZ), Germany
- Dr. Piers Cross, Regional Team Leader, Water and Sanitation Program Africa (WSP-AF), Kenya

Opening Address

- Hon. John M. Katuku, Minister, Ministry of Water and Irrigation (MWI), Kenya

Address from the United Nations Water Board

- Dr. Uschi Eid, Vice-Chairperson of the United Nations Secretary General's Advisory Board on Water and Sanitation (UNSGAB)

09:45–10:45

Plenary: Challenges and Perspectives on Water Supply and Sanitation for the Urban Poor

Presentations of Keynotes

- Pro-Poor Sector Reform:
Eng. Mahaboub Mohamed Maalim, Permanent Secretary,
Ministry of Water and Irrigation (MWI), Kenya
- Local Private Sector / Small Scale Providers:
Mrs. Mukami Kariuki, Senior Water and Sanitation Specialist,
World Bank
- Data and Information Systems:
Mr. Oswald Chanda, Director, National Water Supply and
Sanitation Council (NWASCO), Zambia
- Consumer Voice:
Dr. Gopakumar Thampi, Executive Director,
Public Affairs Foundation, India

10:45–11:15

Coffee and Tea Break

11:15–12:15	<p>High-Level Panel: Identifying Issues and the Challenges to Overcome</p> <p>Facilitator: Mr. Dennis Mwanza</p> <ul style="list-style-type: none"> • Hon. John M. Katuku, Minister, Ministry of Water and Irrigation (MWI), Kenya • Dr. Uschi Eid, Vice-Chairperson of the United Nations Secretary General’s Advisory Board on Water and Sanitation (UNSGAB) • Eng. Mathias Mulagwanda, Manager, Dar es Salaam Water and Sewerage Corporation (DAWASCO), Tanzania • Mrs. Catherine Mwango, Kenya Water for Health Organisation (KWAHO), Kenya • Mr. Anthony Githae, Director, Nyamasaria Water Works, Kenya
12:15–12:50	Q & A
12:50–13:00	<p>Introduction and Presentation of Objectives of the Workshop</p> <p>Facilitator: Mr. Dennis Mwanza</p>
13:00–14:30	Lunch
14:30–16:00	<p>Breakout Session I</p> <p>Actual Experience – Case Studies on Ways to Improve WSS for the Urban Poor</p> <p>A: Pro-Poor Sector Reform</p> <p>Chairperson: Dr. William Muhairwe, Managing Director, National Water and Sewerage Corporation (NWSC), Uganda</p> <p>Rapporteur: Eng. Charles Koske, Program Specialist, Ministry of Water and Irrigation (MWI), Kenya</p> <p>Presentation of Case Studies</p> <ul style="list-style-type: none"> • Mr. Mathias Mulagwanda, Manager, Dar es Salaam Water and Sewerage Corporation (DAWASCO), Tanzania • Mr. Christopher Henry Azuba, Acting Commissioner, Directorate of Water Development (DWA), Uganda • Mr. Adama M’Baye, Director, Ministry of Prevention, Public Hygiene, Sanitation and Urban Hydraulics (MHPS), Senegal <p>B: Local Private Sector / Small Scale Providers</p> <p>Chairperson: Mr. Oswald Chanda, Director, National Water Supply and Sanitation Council (NWASCO), Zambia</p> <p>Rapporteur: Mr. Nathaniel Paynter, Country Coordinator, Water Sanitation Program (WSP), Tanzania</p> <p>Presentation of Case Studies</p> <ul style="list-style-type: none"> • Ms. Winnifred Kalebu, Chairperson, Association for Private Water Operators (APWO), Uganda • Eng. David Onyango, Chief Executive Officer, Kisumu Water and Sewerage Company (KIWASCO), Kenya • Dr. Cyrus Njiru, Principal Water Management Specialist, African Development Bank (AfDB)



C: Data and Information System

Chairperson: Mr. Yohannes Gebremedhin, Head of Water Resource Administration, Ministry of Water Resources (MWR), Ethiopia

Rapporteur: Thomas Levin, Project Assistant, German Technical Cooperation (GTZ), Kenya

Presentation of Case Studies

- Mr. Samuel Gongu, Manager, Devolution Trust Fund (DTF), Zambia
- Mr. Dieng Babacar, Managing Director, Water Utility Partnership (WUP), Senegal
- Mr. Samuel Mutono, Water and Sanitation Specialist, Water Sanitation Program (WSP), Uganda

D: Consumer Voice

Chairperson: Mr. Stephen Mutoro, Chief Executive Officer, Kenya Alliance of Resident Associations (KARA), Kenya

Rapporteur: Mrs. Sarah de Villiers Leach, Communications Specialist, Water Sanitation Program (WSP), South Africa

Presentation of Case Studies

- Ms. Catherine Muyawala, Water Watch Group, Zambia
- Ms. Rosemary Rop, Water, Sanitation and Consumer Specialist (WSP), Kenya
- Mr. Gopakumar Thampi, Executive Director, Public Affairs Foundation, India

16:00–16:30

Coffee and Tea Break

16:30–17:30

Continuation of Breakout Session I

19:00–21:30

Dinner Reception

Tuesday, 30 May 2006

08:30–09:30

Morning Highlights

- Devolution Trust Fund Film: Reaching the Millennium Development Goals for WSS in Zambia – Basket Funding for the Poor
- Photo Presentation: Water Supply and Sanitation in Low-Income Areas, Bad and Good Practices, Experiences from Zambia, Uganda and Tanzania (Mr. Han Seur, Consultant)
- Water Sanitation Program Film: Understanding Small-Scale Providers of Sanitation Services

Q & A

09:30–10:15	Feedback and Recommendations from the Breakout Session of the Previous Day
10:15–10:45	Coffee and Tea Break
10:45–11:30	Plenary: How to Serve the Urban Poor – Challenges and Opportunities Presentations <ul style="list-style-type: none"> • Pro-Poor Regulation: Mrs. Amelie D'Souza, Advisor, German Technical Cooperation (GTZ), Zambia • Sanitation: Mr. Jules Ouedraogo, Director of Sanitation, National Office of Water and Sanitation (ONEA), Burkina Faso • Financing in the Sector: Mr. Satyanarayana Vejella, UN Habitat, Kenya
11:30–12:30	Breakout Session II A: Pro-Poor Regulation Chairperson: Mr. Roland Werchota, Program Manager, German Technical Cooperation (GTZ), Kenya Rapporteur: Mr. Samuel Mutono, Water and Sanitation Specialist, Water Sanitation Program (WSP), Uganda Presentation of Case Studies <ul style="list-style-type: none"> • Ms. Clara Santos, Legal Assistant, Water Regulatory Council (WRC), Mozambique • Mr. Oswald Chanda, Director, National Water Supply and Sanitation Council (NWASCO), Zambia • Mr. David Schaub-Jones, Outreach and Research Officer, Building Partnerships for Development (BPD), South Africa B: Sanitation Chairperson: Mr. Ousseynou Diop, Senior Sanitary Engineer, Water Sanitation Program (WSP), Senegal Rapporteur: Eng. Malaquen Milgo, Water Services Expert, German Technical Cooperation (GTZ), Kenya Presentation of Case Studies <ul style="list-style-type: none"> • Mr. David Kuria, Practical Action (East Africa), Kenya • Mr. Peter Morgan, Consultant, Water Sanitation Program (WSP), Zimbabwe • Mr. Andreas Knapp, Senior Water Sanitation Specialist, Water Sanitation Program (WSP), Ethiopia C: Financing in the Sector Chairperson: Cyrus Njiru, Principal Water Management Specialist, African Development Bank

	<p>Rapporteur: Sarah de Villiers Leach, Communications Specialist, Water and Sanitation Program (WSP)</p> <p>Presentation of Case Studies</p> <ul style="list-style-type: none"> • Mr. Joerg Dux, Water Sector Coordinator, KfW Development Bank, Kenya • Eng. Lawrence Mwangi, Chief Executive Officer, Athi Water Services Board (AWSB), Kenya • Mr. Goodluck Nkini, Manager Trade Finance, CRDB Bank Limited, Tanzania
12:30–14:00	Lunch
14:00–15:15	Continuation of Breakout Sessions
15:15–15:45	Feedback and Recommendations From Breakout Session II
15:45–16:30	<p>Panel: How to Take Actions Forward</p> <ul style="list-style-type: none"> • Eng. Mahaboub Mohamed Maalim, Permanent Secretary, Ministry of Water and Irrigation (MWI), Kenya • Mr. Arno Tomowski, Director, Environment and Infrastructure, German Technical Cooperation (GTZ), Germany • Mr. Piers Cross, Regional Team Leader, Water and Sanitation Program (WSP), Kenya • Mr. Denis Byamukama, Vice Chairman, Association of Private Water Operators (APWO), Uganda • Mrs. Catherine Mwango, Kenya Water for Health Organisation (KWAHO), Kenya
16:30–17:00	Q & A
16:30–17:00	Coffee Break
17:00–17:15	<p>Conference Findings and Recommendations</p> <ul style="list-style-type: none"> • Mr. Arno Tomowski, Director, Environment and Infrastructure, German Technical Cooperation (GTZ), Germany
17:15–17:30	<p>Closing Remarks</p> <ul style="list-style-type: none"> • Eng. Robert Gakubia, Director for Water, Ministry of Water and Irrigation (MWI), Kenya
17:30–18:30	Farewell Cocktail

LIST OF PARTICIPANTS

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Brian Allum	United Kingdom	Water and Sanitation for the Urban Poor	Consultant	brian.allum@thameswater.co.uk Tel: +44 1183738821
Mulu Araya	Ethiopia	Ministry of Health		Tel: +251 911 486301
James Areno	Kenya	National Irrigation Board (NIB)	Chairman	
Christopher Henry Azuba	Uganda	Directorate of Water	Principal Engineer Development (DWD)	azuba@dwd.co.ug Tel: +256 41 223 300/311 Fax: +256 41 505 941
Dieng Babacar	Senegal	Water Utility Program (WUP)	Managing Director	wup@wupafrica.org diengbabacar@yahoo.fr Tel: +221 842 6584/221 849 5027
Cacilda Banze	Mozambique	Municipality of Maputo	Councilor and Administrator	Tel: +285 824 867 660 Fax: +285 21 45 60 06
Jan Bauer	Kenya	Embassy of the Kingdom of Netherlands	Deputy Permanent Representative	jan.bauer@minbuza.nl Tel: +254 20 4447412
Fridtjof Behnsen	Uganda	German Technical Cooperation (GTZ)	Technical Advisor	fridtjof.behnsen@gtz.de Tel: +256 31 263069/70 Fax: +256 41 348860/234685
Jean Louis Bongungu	Democratic Republic of the Congo	La régie congolaise de distribution d'eau	Secretary General	nambasiswa@2004yahoo.fr
Roland Braun	Canada	Trojan Technologies Inc.	Executive Vice President	vrbraun@trojanur.com Tel: +519 457 3400 Fax: +519 457 3030
Ato Brown	Tanzania	World Bank	Senior Sanitary Engineer	fbrown@worldbank.org Tel: +255 22 2163284 Cell: +255 748 411154
Gutema Bulcha	Ethiopia	Ministry of Works and Urban Development (MWUD)	Director	udss@ethionet.et Tel: +251 11 5540636 Fax: +251 911 207583
Dennis Byamukama	Uganda	Association of Private Water Operators (APWO)	Director/Vice Chairman	byamukama@yahoo.co.uk denbyam@hotmail.com Tel: +260 1 226 941/2 Fax: +260 1 226 904

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Osward Chanda	Zambia	National Water Supply and Sanitation Council (NWASCO)	Director	omchanda@yahoo.com znwasco@zamnet.m Tel: +260 1 226941
Richard K. Cheruiyot	Kenya	Water Services Regulatory Board (WSRB)	Inspectorate Services Manager	rrkipkorir@yahoo.com wsrb_kenya@yahoo.com Tel: +254 20 2733 559/61 Fax: +254 20 2733 558
Arnott Chilwesa	Zambia	North Western Water and Sewerage Company (NWWS)	Managing Director	nwwater@zamnet.zm carnott@zamnet.zm Tel: +260 8 821668
Webster Chola	Zambia	Lusaka Water and Sewerage Company		wchola@lwsc.co.zm
Piers Cross	Kenya	Water and Sanitation Program (WSP)	Regional Team Leader	pcross@worldbank.org Tel: +254 20 3226314/3226334
Sarah de Villiers Leach	South Africa	Water and Sanitation Program (WSP)	Communications Specialist	sleach@worldbank.org Tel: +27 221 426242
Ousseynou Eddje Diop	Senegal	Water and Sanitation Program (WSP)	Senior Water and Sanitation Specialist	sgagri@sentoo.sn, odiop1@worldbank.org Tel: +221 842 6584
Ernst Doering	Tanzania	German Technical Cooperation (GTZ)	Head of Programme	ernst.doering@gtz.de Tel: +255 744 897207
Amelie D'Souza	Zambia	German Technical Cooperation (GTZ)	Financial Advisor	gtzregulation@zamnet.zm Tel: +260 1 226941 Fax: +260 1 229281
Joerg Dux	Kenya	KfW Development Bank	Water Sector Coordinator	joerg.dux@kfw.de Tel: +254 20 3872 111
Uschi Eid	Germany	UN Secretary General's Advisory Board on Water and Sanitation (UNSGAB)	Vice-Chair	uschi.eid@bundestag.de Tel: +49 30 2271575
Eng. Joseph O. Eyatu	Uganda	Directorate of Water Development	Principal Engineer, Planning and Quality Assurance	eyatu.oriono@dwd.co.ug Cell: +256 772 591 919 Tel: +256 41 5057 763
Oriane Favier	Kenya	French Embassy	Chargée de Mission	oriane.favier@diplomatie.gouv.fr Tel: +254 20 316363

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Gerd Foerch	Germany	University of Siegen	Professor, Doctor and Engineer	gerd.foerch@uni-siegen.de Tel: +49 271 7402162 Fax: +49 271 740 2921
Juuko Fulgensio	Uganda	Community Integrated Development Initiatives (CIDI)	Executive Director	cidi_ug@infocom.co.uk jfulgensio@yahoo.com
James Gachathi	Kenya	Guatadero Water Self-Help Group, Nanyuki		
Robinson Kariuki Gaita	Kenya	Rift Valley Water Services Board	Chief Executive	rvwsb@africaonline.co.ke Tel: +254 2 51 2213557
Anita Gaju	Rwanda	Rwanda Utility Regulatory Agency (RURA)	Director	a_gaju@yahoo.com anitagaju@yahoo.com
Robert Gakubia	Kenya	Ministry of Water and Irrigation (MWI)		rngakubia@yahoo.com Tel: +254 20 2726 547/2716103 Ext: 42249
Mwangi Gakunga	Kenya	Ministry of Water and Irrigation (MWI)	Press Information Officer	
Yohannes Gebremedhin	Ethiopia	Ministry of Water Resources (MWR)	Head, Water Resources	yohannesg8@yahoo.co.uk Tel: +251 11 662 5526 Fax: +251 11 661 0855
Bahiru Genti	Ethiopia	Addis Abeba Sewerage Authority (AASAD)	Deputy Manager, Business Affairs	aawsa.ha@ethionet.et bahirugen@yahoo.com Tel: +251 11 662 3921 Fax: +251 11 662 3929
Francis Gichaga	Kenya	Water Services Regulatory Board (WSRB)	Chairman	fgichaga@uonbi.ac.ke Cell: 0722 512487
François Gil	Kenya	Agence Française de Développement (AFD)	Deputy Director	gil@groupe-afd.org Tel: +254 20 2718452/57 Fax: +254 20 2717988
Anthony Githae Mumbura	Kenya	Kisumu Nyamasari Water Works	Director	githae2001@yahoo.com Tel: +254 722 262 971 Cell: 0733 868124
Andrea Goertler	Germany	German Technical Cooperation (GTZ)	Junior Professional	andrea.goertler@gtz.de Tel: +49 6196 796505
Samuel Gongu	Zambia	Devolution Trust Fund (DTF)	Manager	sgongu@dtf.org.zm Tel: +260 1 226941 Fax: +260 1 226904

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Fanos Habtewolde	Ethiopia	Ministry of Finance and Economic Development (MFED)	Head	fanhad@yahoo.com
Kasenga Hara	Zambia	National Water Supply and Sanitation Council (NWASCO)	Technical Officer	khara@nwasco.org.zm Tel: +260 1 226941/2
Joerg Hartman	Tanzania	KfW Development Bank	Water Sector Coordinator	joerg.hartmann@kfw.de Tel: +49 69 74317540
Jens Jeitner	Kenya	Deutscher Entwicklungsdienst (DED)	Coordinator	jens.jeitner@ded.de Tel: +254 20 573231/573376
Winnifred Kalebu	Uganda	Kalebu Limited (private operator)	Chairman	wkalebu@yahoo.com Tel: +256 772 509151 Cell: 077 2509 151
David Kangethe	Kenya	Care Kenya, WASEH Project	Project Manager	kangethe@ksm.care.or.ke Tel: +254 59 22622/433/041 Fax: +254 59 22517
Jean Bosco Kanyesheja	Rwanda	Electrogaz		jbkanyesheja@electrogaz.co.rw
Mukami Kariuki	USA	World Bank	Senior Water and Sanitation Specialist	rkariuki@worldbank.org Tel: +1 202 473 2468
James N. Karuiru	Kenya	World Bank	Consultant (Engineer)	jkaruiru@worldbank.org Tel: +254 20 3226445 Cell: 0721 163 750
Hon. John M. Katuku	Kenya	Ministry of Water and Irrigation (MWI)	Minister	
Eng. H. M. Kiarie	Kenya	Tana Water Service Board	Technical Manager	tanawaterwsb@wananchi.com
I. M. Kilonzo	Kenya	Ministry of Water and Irrigation (MWI)	Deputy Director/ QP	
Elizabeth Kingu	Tanzania	Ministry of Water	Head, Business Monitoring of Urban Water	elizakingu@yahoo.com
Martin Kipping	Germany	Federal Ministry for Economic Cooperation and Development (BMZ)	Desk Officer	martin.kipping@bmz.bund.de Tel: +49 228 535 3759 Tel: +49 160 914 39027
Phillip Kiptoo	Kenya	Eldoret Water Company	Chief Executive Officer	eldowas@africaonline.co.ke

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Andreas Knapp	Ethiopia	Water and Sanitation Program (WSP)	Senior Water and Sanitation Specialist	aknapp@worldbank.org Tel: +251 11 5176069 Tel: +251 91 1502928
Ubaldo Koch	Democratic Republic of the Congo	German Technical Cooperation (GTZ)	Head of Programm	ubald.koch@gtz.de
Anja Koenig	Kenya	German Technical Cooperation (GTZ)	Technical Advisor	anja.koenig@gtz.de
Charles Koske	Kenya	Ministry of Water and Irrigation (MWI)	Program Specialist	karapkoske@wananchi.com Tel: +254 046 3197/2733810
James Kumeiya	Kenya	Transmara Communication Network		
David Kuria	Kenya	Practical Action East Africa		david.kuria@practicalaction.or.ke
Helmut Lang	Zambia	German Technical Cooperation (GTZ)	Programme Manager	helmut.lang@gtz.de Tel: +260 1 229 281
Thomas Levin	Kenya	German Technical Cooperation (GTZ)	Project Assistant	thomas.levin@gtz.de
Issaias Lole	Kenya	UN-Habitat	Assistant Project Officer	lole.issaias@unhabitat.org cdir.habitat@unhabitat.org Tel: +254 20 623268 Fax: +254 20 623588
Neil Macleod	South Africa	Water and Sanitation Program (WSP)	Head	nam@dmws.durban.gov.za Tel: +27 031 302 4600
Mohamed Maalim Mahaboub	Kenya	Ministry of Water and Irrigation (MWI)	Permanent Secretary	ps@maji.go.ke
Kamau H. Maina	Kenya	Water Services Regulatory Board (WSRB)	Chief Executive Officer	wsrb-kenya@yahoo.com Tel: +254 20 2733561
Fred Marangu	Kenya	Ministry of Water and Irrigation (MWI)		
Haruna Masebu	Tanzania	Energy and Water Utility Regulatory Authority (EWURA)	Director General	masebu@ewura.com Tel: +255 22 2123853/4/5 Fax: +255 22 2123180

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Mokeira C. N. Masita	Kenya	Research International	Account Director	m.masita@resarch-int.com Tel: +254 20 4451015 Fax: +254 20 4451023
Rubhera Mato	Tanzania	University College of Lands and Architectural Studies	Senior Lecturer, Dep. of Environmental Engineering	mato@uclas.ac.tz
Adama M'Baye	Senegal	Ministry of Hygiene Prevention and Sanitation (MHPS)	Managing Director	dirass@sentoo.sn ambaye@sentoo.sn Tel: +221 569 90 20/8864 63 12
Mary Mbowe	Tanzania	Ministry of Water	Senior Engineer	mrymbowe@yahoo.com Tel: +255 22 245 1464
Japhet Mbuvi	Kenya	Water and Sanitation Program (WSP)	Water and Sanitation Specialist	jmbuvi@worldbank.org Tel: +254203226321/3226334 Fax: +254 20 3226386/3226381
James Mbuzi	Zambia	Chipata Water Trust		jamesmbuzi@yahoo.com Tel: +260 2114403
Eng. Malaquen Milgo	Kenya	German Technical Cooperation (GTZ)	Engineer	malaquen.milgo@gtz-wsrp.or.ke
Peter Mokiwa	Tanzania	Dodoma Water Supply and Sewerage Authority	Managing Director	duwasa@twiga.com Tel: +255 26 2321179
Peter Morgan	Zimbabwe		Sanitation Consultant	aquamor@mweb.co.zm Tel: +263 4 30 1115
John Mtaita	Tanzania	Morogoro Urban Water Supply and Sewerage Authority	Managing Director	uwsamg@raha.com jmtaita-tz@yahoo.com
Eng. Muchiri	Kenya	Nyeri Water Company	Technical Manager	nyewasco@africaonline.co.ke
William Muhairwe	Uganda	National Water and Sewerage Corporation (NWSC)	Director	william.muhairwe@nwsc.co.ug
Mathias Mulagwanda	Tanzania	Dares Salaam Water and Sewerage Corporation (DAWASCO)	Manager	mulagwanda@dawasco.com Tel: +255 222 110931
Belete Muluneh	Ethiopia	Water and Sanitation Program (WSP)	Senior Water and Sanitation Specialist	bmuluneh@worldbank.org Tel: +251 11 662 7700

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Mwalimu K. Musau	Kenya	Kenya Water Institute (KEWI)	Director	mkithome@yahoo.com kewi@sahannet.com Tel: +254 20 607425/33/43 Fax: +254 20 606356
Eng. Jacqueline Musyoki	Kenya	Ministry of Water and Irrigation (MWI)	Technical Manager	wsrb-kenya@yahoo.com jacquelinemusyoki@yahoo.com Tel: +254 20 273356 Fax: +254 20 2733558
Mutaekulwa Mutegeki	Tanzania	Tanga Urban Water Supply and Sewerage Authority (TUWSSA)	Managing Director	mmutegeki@yahoo.com uwasa-tanga@kaributanga.com
James Mutero	Kenya		Consultant	Tel: +254 250 4596
Samuel Mutono	Uganda	Water and Sanitation Program (WSP)	Water and Sanitation Specialist	smutono@worldbank.org Tel: +256 41 302 256
Stephen Mutoro	Kenya	Kenya Alliance of Resident Associations (KARA)	Chief Executive Officer	kara@accesskenya.com Tel: +254 20 3873828 Cell: 0725 983 445/0733 779 585
Cathrine Muyawala	Zambia	Water Watch Group (WWG)	Librarian	cmuyawala@zpa.org.zm Tel: +260 97 1154455394
Bruno Mwanafunzi	Rwanda	Water and Sanitation Program (WSP)	Water and Sanitation Specialist	bmwanafunzi@worldbank.org Tel: +250 591 323
Eng. Laurence Mwangi	Kenya	Athi Water Services Board Chief Executive Officer (AWSB)	Chief Executive Officer	
Paul Mwangi	Kenya	Transmara Communication Network		
Catherine Mwango	Kenya	Kenya Water for Health Organization (KWAHO)	Executive Director	info@kwaho.org Tel: +254 20 557550
Fred Mwango	Kenya	Ministry of Water and Irrigation (MWI)	Senior Deputy Director	jmunes2002@yahoo.co.uk
Dennis Mwanza	Zambia	Lusaka Water and Sewerage Company	Managing Director	ddmwanza@lwsc.com.zm lwsc@zamnet.zm
Simon Ndutiye	Rwanda	Ministry of Lands, Environment, Forestry, Water and Mines (MLEFWM)	Coordinator, Projet Eau et Assainissement en Milieu Rural	ndutiyes@yahoo.fr Tel: +250 572080

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Cyrus Njiru	Tunisia	African Development Bank (ADB)	Principal Water Management Specialist	c.njiru@afdb.org Tel: +216 7110 2339
Goodluck Nkini	Tanzania	CRDB Bank Ltd	Manager	goodluck_nkini@yahoo.com nkini@crdbbank.com Tel: +255 22 2115495 Cell: +255 744 030597
Tom Ogalo	Kenya	Ministry of Water and Irrigation (MWI)	Assistant Secretary	tosewe@yahoo.com Tel: +254 722 847 220 Cell: +254 20 271 6103
Patrick Ombogo	Kenya	Lake Victoria South Water Service Board (LVSWSB)	Chief Executive	
Awange Benson Omollo	Kenya	Nyasare Water Supply Association (NWSA)	Chairman	nyasarewater@yahoo.com Tel: +254 059 20192101
Willyse Omollo	Kenya	Transform Africa Consultants	Consultant	
David Onyango	Kenya	Kisumu Water and Sewerage Company (KIWASCO)	Managing Director	md@kiwasco.co.ke Tel: +254 572024100 / 2023977 Cell: 0723 686401
K. Z. O. Onyango	Kenya	Ministry of Water and Irrigation (MWI)	Director of Water Resources	Tel: +254 20 2716103
Rose Osinde	Kenya		Independent Consultant	rosinde@gmail.com
Norah A. Osoro	Kenya	Water and Sanitation Program (WSP)	Team Assistant	noroso@worldbank.org Tel: +254 20 3226320/3226000
Jules Ouedraogo	Burkina Faso	National Office of Water and Sanitation (ONEA)	Director of Sanitation	onea.dg@fasonet.bf dass.onea@fasonet.bf
Nathaniel Paynter	Tanzania	Water and Sanitation Program (WSP)	Country Coordinator	npaynter@worldbank.org Tel: +255 22 211 4575/6/7
William Pratesi-Urquhart	Kenya	WWF-EARPO Water and Sanitation	Fresh Water Advisor	wpretesi-urquhart@wwfearpo.org Tel: +254 20 387 7355/2630/1 Fax: +254 20 387 7389
Anderson A. Rabeson	Madagascar	WaterAid		waandi@wanadoo.mg wateraidmg@wanadoo.mg Tel: +261 20 22 35370 Fax: +261 20 2235369

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Muleme Reshid	Ethiopia	Addis Abeba City Government	Head	mulememuleme@yahoo.com Tel: +251 11 15 60271 Cell:+251 91 11 56250
Rosemary Rop	Kenya	Water and Sanitation Program (WSP)	Water and Sanitation Consultant	rrop@worldbank.org Tel: +254 20 322 6317/34 Cell: 0721 897 090
Clara Santos	Mozambique	Water Regulatory Council (WRC)	Legal Assistant	clara@cra.org.mz Tel: +258 21 312825
Dirk Schaefer	Tanzania	German Technical Cooperation (GTZ)	Technical Advisor	dirk.schaefer@gtz.de
David Schaub-Jones	South Africa	BPD Water and Sanitation	Outreach and Research Officer	davidsj@bpddws.org Tel: +27 21 400 1472 Fax: +27 82 400 6068
Han Seur	Zambia	GKW Consult	Consultant	hanseur@hotmail.com Tel: +260 97 762136
Eugene Shamba	Democratic Republic of the Congo	Comité National des Actions de l'Eau et d'Assainissement (CNAEA)	Secretary General	shambae@yahoo.fr
Precious Simasiku	Zambia	Southern Water and Sewerage Company (SWSC)	Community Relations Officer	southernwater@zamnet.zm precioussimasiku@yahoo.com Tel: +260 95 957025
Toni Sittoni	Kenya	Water and Sanitation Program (WSP)	Regional Communications Specialist	tsittoni@worldbank.org Tel: +254 20 3226316
Hon. Adan Sugow	Kenya	Ministry of Water and Irrigation (MWI)	Assistant Minister/MP	Tel: +254 20 2716103
Gopakumar Thampi	India	Public Affairs Foundation	Executive Director	pafindia@vsnl.net Tel: +91 80 25630925/255
Arno Tomowski	Germany	German Technical Cooperation (GTZ)	Director, Environment and Infrastructure	arno.tomowski@gtz.de
Christopher Tumusime	Uganda	Directorate of Water Development (DWD)	Principal Engineer	ctumusiime@dwd.co.ug
Partick Bernard Twesigye	Uganda	National Water and Sewerage Corporation (NWSC)	Project Manager (Urban Poor)	paddy.twesigye@nwsc.co.ug Tel: +256 41 256 761 / 257 911

Name	Country	Institution	Position Held	E-mail Address Tel. Fax
Satyanrayana Vejella	Kenya	UN-Habitat	Project Finance Advisor	satyav@unhabitat.org Tel: +254 20 725041 Fax: +254 20 7624265
Hon. Raphael Wanjala	Kenya	Ministry of Water and Irrigation (MWI)	Assistant Minister/MP	Tel: +254 20 2716103
Heiko Warnken	Kenya	German Embassy	First Secretary	wz-1@nair.diplo.de
Sam Watasa	Uganda	Consumer Protection Association	Executive Member	samwatasa@yahoo.com Tel: +256 712644655
Roland Werchota	Kenya	German Technical Cooperation (GTZ)	Head of Program	roland.werchota@gtz.de
Jane Weru	Kenya	Pamoja Trust	Executive Director	landrite@pamojatrust.org
Christoph Wurl	Kenya	Nzoia Water Services Company Ltd/ Deutscher Entwicklungsdienst (DED)	Technical Advisor	nzowasco@swiftkisumu.com Tel: +254 20 577437 Fax: +254 20 564041
Valentina Zuin	Mozambique	Water and Sanitation Program (WSP)	Water and Sanitation Analyst	vzuin@worldbank.org Tel: +258 21 482348 / 498674 Cell: +258 82 5365205



Contact Details

Ministry of Water and Irrigation (MWI)
Maji House
Ngong Road
P.O. Box 49720
Nairobi, Kenya

[www.statehousekenya.go.ke/
government/water](http://www.statehousekenya.go.ke/government/water)

**Deutsche Gesellschaft für Technische
Zusammenarbeit (GTZ) GmbH**
Postfach 5180
65726 Eschborn
Germany
Email: psp@gtz.de
www.gtz.de

**Water and Sanitation Program-Africa
(WSP-AF)**
World Bank
P.O. Box 30577
Nairobi, Kenya
Email: wspafrika@worldbank.org
www.wsp.org

For more information, please consult the conference website

www.gtz.de/en/themen/umwelt-infrastruktur/wasser/15772.htm